



Introduction

At **Unique 2 U Custom Ear Protection**, we are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information when you visit our website, book services, or make payments. By using our website and services, you consent to the terms outlined in this policy.

Information We Collect

We may collect the following types of personal information:

- Name, email address, phone number, and address when booking appointments.
- Payment details when processing transactions (via secure EFTPOS payment systems).
- Any other information you provide when contacting us or using our services.

We only collect personal information that is necessary to provide our services and improve customer experience.

How We Use Your Information

We use your information for the following purposes:

- To process bookings and payments securely.
- To communicate with you regarding appointments and inquiries.
- To improve our website and services.
- To comply with legal and regulatory obligations.

We do **not** sell, trade, or share your personal information with third parties for marketing purposes.

Payment Security

We use **secure EFTPOS payment processing** to ensure your financial data is protected. We do not store credit card information on our website or servers. All transactions are handled through encrypted and PCI-compliant payment gateways.

Data Protection & Security

We take reasonable steps to protect your personal information from unauthorized access, disclosure, or misuse. However, while we implement security measures, no online platform is 100% secure. We encourage you to take precautions to protect your personal information when using the internet.

Cookies & Website Analytics

Our website may use cookies to enhance user experience and track website performance. You can adjust your browser settings to refuse cookies, but some website features may not function properly without them.

Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of these external sites and encourage you to read their policies when visiting them.


Your Rights & Choices


You have the right to:

- Access, update, or request deletion of your personal information.
 - Opt-out of marketing communications at any time.
 - Contact us with any privacy-related concerns.
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Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please contact us:

 **Email:** julia.unique2u@outlook.com

 **Phone:** 0413 517 123

 **Location:** Adelaide & Adelaide Hills

Policy Updates

This Privacy Policy may be updated from time to time. Any changes will be posted on this page, and we encourage you to review it periodically. Your continued use of our website and services constitutes your acceptance of any updates.